

### Part D\_ITP RFP Questions

Sr. No	Query	Response
1	Does TFR serve only Train load or Wagon load freight movement as well.	TFR services both full single consignment block loads (Train Load) and less than block load single consignment (can be 1 or up to 8 wagons on average)
2	Does the scope also covers Yard Planning tool as it is not explicitly mentioned in the RFP document?	As per clause 5.9.5.5 of the scope document, Yard Planning is included in the requirements. An excerpt of clause 5.9.5.5 reads as follows " <b><i>Produce a resourced Production Plan for the next production period incorporating mainline, local and yard activities</i></b> ).
3	We assume the Wagon used in rail transportation services provided by TFR are owned by TFR only. Are the wagons also owned by other party like customer or Wagon leasing company.	The current situation is such that a small portion of the wagons in use is owned by customers, and the bulk of the wagons are owned by TFR. The possibility is there for customers to purchase or lease wagons from TFR as time progresses.
4	How many types of Wagons are used by TFR to cater all commodity groups?	The types of wagons include (a) open wagons (for bulk & palletized commodities), (b) flat-bed type wagons (for containerised products), (c) tank wagons (for bulk liquids and powdered cement products); enclosed/box-shaped type wagons (for motor car units, and grain products - some of which are bottom-discharge wagons).
5	Is CP4I license already procured?	Yes, the license is procured
6	Is migration from existing Webmethods to CP4I is immediate or both will run in parallel?	Will run in parallel
7	What are the business units/key verticals within your organization?	Refer to scope document section 5.14 (If more clarity is required, please elaborate)
8	Is there any specific workflow/process that you follow currently for data management?	Transnet follows internal data governance rules that ensure data integrity is maintained across all systems

9	<p>Training - Please provide detail with regards the online or eLearning platform or software used by TFR and the Transnet Academy. What is the total number of users who would need training for each of the different capabilities/solutions.</p>	<p>The eLearning software used is Articulate 360. Any eLearning developed is currently being published on SAP LSO and is made available on the "learning portal" on ESS for learners to access.</p> <p>The total number of users is between 1500 - 2000. The total number of users to be trained will be informed by a skills gap analysis study (conducted jointly between TFR and the successful service provider) that will be conducted.</p>
10	<p>The types of stations in the current transportation network (such as freight stations, intermediate stations) and the number of various types of stations</p>	<p>TFR has similar stations that can found in other parts of railways in the world. In other words, we have freight stations, stations that are linked loading sites, stations that service passenger trains and passengers' needs, and lastly "intermediate/junctional/nodal stations".</p>
11	<p>The requirements for setting up the dispatch centre (Decentralised or centralised), and the working environment, computer room environment, and power supply of the dispatch centre</p>	<p>We are not asking for the setting up of dispatch centres. We already have these in place. The scope of work is limited to planning and execution monitoring and deviation management (with rescheduling capabilities).</p>
12	<p>How many current "fragmented monitoring and deviation management processes and systems" (section 5.10.1) are in total, how many different categories are there, what is the location, whether interfaces can be provided, and what forms of interfaces.</p> <p>5.10.1 The procured solution must replace all current fragmented monitoring and deviation management processes and systems.</p>	<p>The details of the information required will be shared with the successful bidders during detail solution design phase.</p>
13	<p>What does "re-planning" refer to in section 5.10.2.2? Is it a base plan, production plan, or others?</p> <p>5.20.2.4 Following the assessment, the solution must proactively identify re-planning requirements and activate re-planning at the appropriate level</p>	<p>Replanning means the rescheduling of the train plan, including the resource distribution plans (e.g., Train Crew, Locomotives, Wagons) when there are deviations to the plan that is being executed.</p>

14	<p>Various simulate scenarios are mentioned in the railway planning and simulation chapter, but not explicitly stated. What kind of specific scenarios need to be simulated?</p>	<p>We basically want the solution to provide the capability of creating various scenarios that will be tested through simulation (what if scenario assessments) to test different permutations whenever train planning or replanning is being undertaken.</p>
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